# Karim Rahal

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## EDUCATION

#### Lebanese American University, Beirut, Lebanon Expected Graduation May 2026

Bachelor of Science in Computer Science

Honors: Placed in Spring 2024 on LAU’s Distinction List

Cumulative GPA: 3.21/4.0

## WORK EXPERIENCE

**Bank Audi, Beirut, Lebanon** May 2024 - Present

*IT Operations Control Intern*

 Monitored system performance and network status, proactively identifying potential issues before they affected operations.

 Assisted in managing and tracking incidents using ticketing systems, escalating critical incidents to senior IT staff.

 Supported the implementation of IT best practices and policies to improve system performance and reliability.

 Collaborated with cross-functional teams to support IT projects and ensure seamless execution.

## COMPUTER SKILLS

* Microsoft Word, Excel, PowerPoint, and Access
* Programming Languages: Java, Python, C++, MySQL
* Worked on GUI projects

## COURSES